



Teconnex Limited

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Reference:

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To Whom It May Concern:

TWA Lean Consulting Limited are our service provider since June 2015 for all operation excellence activities at our site in Keighley, West Yorkshire.

Support services received

- Business/Strategic diagnostic review
- Value stream mapping – Vision
- Business planning 1 year, 2 year and 5 year projections – Preparation, Evaluation, Reviews
- Foreign exchange planning – Transaction risk management
- Capital business case reviews – ROI evaluations
- Mentoring Line Managers
- Introduction of continuous improvements tools and techniques
- Independent ‘critical friend’ reviews that are an input to 2020 improvement committee reviews

Teconnex is a business of 500+ employees and has had very little exposure to the continuous improvement methodology. Since June 2015, the benefits have been seen in the Senior Management Team (SMT) regarding strategy and deployment and from the shop-floor in terms of engaging the operational teams in solving their own problems.

Ray is passionate about driving real improvements and will always go the extra mile to ensure delivery. Originally having a service partner seemed uncontrollable, however we have found the ‘critical friend’ a crucial tool to support our journey.

Please don't hesitate to contact me direct by email at Michael.Love@Teconnex.com or either 01535 613987 / 07990 006498 if you require any further evidence.

Michael Love
Head of Manufacturing
Teconnex Limited